



Job Duties for Field Service Technician -1 (FST-1)- Corning

Field Service Technician			
Job Title:	Field Service Technician - 1	Job Category:	Technical
Department/Group:	Field Services	Work Year:	2018
Location:	Corning, NY	Travel Required:	Yes, Company vans provided
Manager:	Depot Manager	Pay Period	Weekly
Assigned Regions:			
NY Counties: <ul style="list-style-type: none"> • Steuben • Chemung • Schuyler • Yates • Alleghany • Cattaraugus 		PA Counties: <ul style="list-style-type: none"> • Tioga 	
Job Description			
<p>RESPONSIBILITIES</p> <ul style="list-style-type: none"> • Manage the utilization of assets and resources to achieve targeted financial results and create superior value for Endeavor Services Group and our customers. • Communicate and interact with customers, field service, sales, management, and administration in a way that is courteous, positive and professional. • Complete all administrative aspects of the job on time and error-free. • Perform onsite design, installation and setup of PC, servers, printer and networks. • Excellent customer service and communication skills. • Ability to troubleshoot and think independently. • Knowledge of Advanced Networking concepts. • Setup PCs, NAS/SAN, Network devices on Endeavor assigned benches • Assist with case escalations as needed • Ability to lift and carry 50 pounds. Pull, lift, reach and transport equipment parts and boxes. • Must be able to problem solve, conduct written and verbal communication, read and comprehend technical information. <p>QUALIFICATIONS AND EDUCATION REQUIREMENTS</p> <ul style="list-style-type: none"> • Associates or bachelor’s Degree in Electronics or IS. <p>PREFERRED SKILLS</p> <p>Excellent listening, well-organized, detail orientated, MS office/Office365, solid reading & interpretation, good oral/written communicator, RingCentral (VOIP).</p>			